

# HTH Travel Insurance - Trip Interruption

## Claim Form & Claimant's Statement

### PARTICIPANT'S INFORMATION:

Plan Number: \_\_\_\_\_

Name(s) of all claimants:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

Email Address: \_\_\_\_\_ Home Phone #: (\_\_\_\_\_) \_\_\_\_\_

Work Phone: (\_\_\_\_\_) \_\_\_\_\_ / \_\_\_\_\_ Cell #: (\_\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

### TRAVEL SUPPLIER / PROVIDER INFORMATION:

If your trip arrangements were made through a Travel Agent – please provide the agent's information, if not – then provide the information as related to the cruise line, land operator or airline as applicable:

Company Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Contact: \_\_\_\_\_ Phone #: (\_\_\_\_\_) \_\_\_\_\_

Date Travel Protection Plan was purchased: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of initial payment deposit: \_\_\_\_/\_\_\_\_/\_\_\_\_

Scheduled Date of Departure: \_\_\_\_/\_\_\_\_/\_\_\_\_ Scheduled Date of Return: \_\_\_\_/\_\_\_\_/\_\_\_\_

If not included in package, how was air travel arranged? \_\_\_\_\_

### LOSS INFORMATION:

After completing this section, attach copies of all travel documents (original airline tickets, hotel receipts, travel itinerary, tour cost, etc.) supporting penalties, added costs or nonrefundable charges incurred by you due to your interruption.

Company name: (airline/hotel/cruise/travel agent/etc.)	Amount paid:	Amount of loss: (non-refundable amount)	Have you received reimbursement?	If so, from whom?	How much?
	\$	\$	Yes No		\$
	\$	\$	Yes No		\$
	\$	\$	Yes No		\$
	\$	\$	Yes No		\$
Total	\$	\$			\$

**REASON FOR INTERRUPTION:**

Date Trip was Interrupted: \_\_\_/\_\_\_/\_\_\_ Reason for Interruption: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**IF INTERRUPTION DUE TO MEDICAL REASONS:**

Name of person having sickness or injury: \_\_\_\_\_

His / Her date of birth: \_\_\_/\_\_\_/\_\_\_ His / Her relationship to claimant: \_\_\_\_\_

Date Sickness or Injury began: \_\_\_/\_\_\_/\_\_\_ Date ended: \_\_\_/\_\_\_/\_\_\_

Nature of Sickness or Injury (If Injury, describe accident, including date and place): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Period of hospitalization (If applicable): From \_\_\_/\_\_\_/\_\_\_ To: \_\_\_/\_\_\_/\_\_\_

**To Be Completed by the Attending Physician**

Name of patient: \_\_\_\_\_ Name of Doctor: \_\_\_\_\_

Address: \_\_\_\_\_

Office Phone #: (\_\_\_\_\_) \_\_\_\_\_ Office Fax #: (\_\_\_\_\_) \_\_\_\_\_

Date of Birth: \_\_\_/\_\_\_/\_\_\_ Date symptoms first appeared or accident occurred: \_\_\_/\_\_\_/\_\_\_

Date of first treatment: \_\_\_/\_\_\_/\_\_\_ Date of last treatment: \_\_\_/\_\_\_/\_\_\_

List of all exam/treatment dates after initial consult: \_\_\_\_\_  
\_\_\_\_\_

Diagnosis: \_\_\_\_\_ Diagnosis Code: \_\_\_\_\_

Was patient treated by someone else?: YES NO If so, by whom?: \_\_\_\_\_  
When?: \_\_\_\_\_

If patient is the traveler, did you prohibit patient's traveling: YES/NO: Date the traveler became disabled from  
Travel: \_\_\_\_\_

Has the patient received medication or other treatment for this condition, or for a related condition, by you or any other Physician during the 90 days immediately prior to the date the claimant purchased this protection plan (see page 1 for date of purchase)? If so, please provide exact dates and details:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Any false or misleading statements made in support of and resulting in the payment of a claim shall be subject to legal action for collection of damages to the insurance company against the person or persons making such false and / or misleading statements.

Date Completed: \_\_\_\_\_ Physician's Signature: \_\_\_\_\_

Taxpayer ID Number: \_\_\_\_\_

**Authorization For Release of Medical Information – To be Completed by Patient**

In order to process a claim for benefits, I authorize any physician, hospital, or other Medical Provider to release to the Travel Insurance Claims Administrator, or its representative, any information regarding my medical history, symptoms, treatment, examination results or diagnosis. A photocopy of this authorization shall be considered as effective and valid as the original. This authorization shall be considered valid for the duration of the claim, but not to exceed two and one-half years from the date signed. I understand I have a right to receive a copy of this authorization.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_  
(Signature of Person Suffering Illness or Injury or legally authorized representative)

**DOCUMENTATION REQUIREMENTS:**

Depending upon the circumstance involved in the loss, one or more of the following items may be required to complete the processing of your claim. Please place a check by those items you have attached. We recommend you keep copies of any items submitted with this claim.

- \_\_\_\_\_ Copies of cancelled checks or credit card statements that shows all payments made for the trip with an invoice from your Travel Provider showing the total cost paid for the trip.
- \_\_\_\_\_ Airline Ticket Stub/Receipt  
**Note:** Copies of new airline tickets purchased due to interruption (if applicable) along with documentation of the cost incurred. Please forward the original airline tickets if applicable.
- \_\_\_\_\_ Police Report (if applicable)
- \_\_\_\_\_ Car Rental Agreement (if applicable)
- \_\_\_\_\_ Copies of reimbursement statements issued by an airline carrier, airport facility, car rental agency, travel agent, hotel/motel or other similar establishment or any other insurance company providing reimbursement to you for the loss.
- \_\_\_\_\_ Other (please describe): \_\_\_\_\_
- \_\_\_\_\_ Please advise if you wish to be contacted via e-mail or regular mail \_\_\_\_\_

**OTHER INSURANCE / AUTHORIZATION:**

Do you have any other type of insurance? \_\_\_\_\_

If so, please provide the Company Name and Address: \_\_\_\_\_

Type of Policy: \_\_\_\_\_ Policy #: \_\_\_\_\_ Contact: \_\_\_\_\_ Phone: (\_\_\_\_\_) \_\_\_\_\_

I UNDERSTAND that it is illegal to knowingly file a false or fraudulent claim or to knowingly help someone else file one. I have read and understand the Fraud Notices on page 6 of this document.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Date

**CLAIM INSTRUCTIONS:**

Send this form and any accompanying documentation to:

HTH Travel Insurance  
On Behalf of Nationwide Mutual Insurance Company and Affiliated Companies  
P.O. Box 26222  
Tampa, FL 33623  
Or online: CBPConnect.com - Report A Claim  
Or, E-mail your information to: NWTravClaims@cbpinsure.com  
Phone: 888-957-5009 / 727-412-7377

To view the Nationwide Privacy Statement and/or Notice of Privacy Policy, click the links below

**Privacy Statement**

[http://policydocuments.tpaproducts.com/Nationwide/HIPAA\\_Notice\\_of\\_Privacy\\_Practices\\_CBP.rev020322.pdf](http://policydocuments.tpaproducts.com/Nationwide/HIPAA_Notice_of_Privacy_Practices_CBP.rev020322.pdf)

**Privacy Policy**

[http://policydocuments.tpaproducts.com/Nationwide/NH\\_0453\\_A1.CBP.rev020322.pdf](http://policydocuments.tpaproducts.com/Nationwide/NH_0453_A1.CBP.rev020322.pdf)

**CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY**

Please be advised, our preferred method of communication with you is electronically by email. Use of email helps us provide better and faster service. Please provide your consent to this in the area below. We will keep this on file with your claim.

\*\*\*\*\*

**EXPRESSED CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY:**

**I AGREE TO RECEIVE ALL MAILINGS AND COMMUNICATIONS ELECTRONICALLY.**

**I HAVE READ AND AGREE TO THE [TERMS AND CONDITIONS](#) OF THE ELECTRONIC DELIVERY\***

**I ACCEPT \_\_\_\_ (please write in YES OR NO)**

**Please confirm the preferred Email address in clear print below:**

**ENTER Email Address Here:**

\*\*\*\*\*

**\*CLICK THE TERMS AND CONDITIONS ABOVE TO REVIEW ONLINE, OR DOWNLOAD A COPY BY TYPING THE BELOW URL INTO YOUR INTERNET BROWSER:**

<http://policydocuments.tpaproducts.com/EDOD/consent.pdf>

## **FRAUD STATEMENTS – If you reside in the state of:**

**California:** For your protection California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**District of Columbia:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurance company files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Missouri:** An insurance company or its agent or representative may not ask an applicant or policyholder to divulge in a written application or otherwise whether an insurer has canceled or refused to renew or issue to the applicant or policyholder a policy of insurance. If a question(s) appears in this application, you should not renew it.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

### **New Hampshire:**

Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico:** Any person who, knowingly and with the intent to defraud, presents false information in an insurance request form, or who presents, helps or has presented a fraudulent claim for the payment of a loss or other benefit, or presents more than one claim for the same damage or loss, will incur a felony, and upon conviction will be penalized for each violation with a fine of no less than five thousand (5,000) dollars nor more than ten thousand (10,000) dollars, or imprisonment for a fixed term of three (3) years, or both penalties. If aggregated circumstances prevail, the fixed established imprisonment may be increased to a maximum of five (5) years; if attenuating circumstances prevail, it may be reduced to a maximum of two (2) years.

**Washington:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or knowingly makes a false statement in an application for insurance may be guilty of a criminal offense under state law.”

**All Other States:** Any person who knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and/or civil penalties.

Revised 6.10.2022